## CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

#### As at December 31, 2019 and 2018

	(Unit: KRW million, USD thousand)					
	FY 2019 (KRW)	FY 2019 (USD)	FY 2018 (KRW)	FY 2018 (USD)		
Assets						
I . Cash and cash equivalents	360,117	308,029	175,567	155,507		
II . Financial assets:	8,942,817	7,649,317	8,320,168	7,369,504		
1. Deposits	224,626	192,136	269,931	239,089		
2. Financial assets at fair value through profit or loss	308,956	264,268	383,419	339,609		
3. Available-for-sale financial assets	4,124,023	3,527,519	2,374,325	2,103,034		
4. Held-to-maturity financial assets	-	-	1,560,885	1,382,538		
5. Derivative financial assets designated as hedges	7,186	6,147	3,456	3,061		
6. Loans	1,014,286	867,578	932,719	826,146		
7. Receivables	3,263,740	2,791,669	2,795,434	2,476,027		
III. Investments in associates	5,920	5,064	-	-		
IV. Property and equipment	95,000	81,259	77,298	68,466		
V . Investment properties	91,886	78,596	110,237	97,641		
VI. Intangible assets	15,565	13,314	15,325	13,574		
VII. Other non-financial assets	2,221,811	1,900,446	2,052,262	1,817,770		
Total assets	11,733,115	10,036,025	10,750,857	9,522,462		
Liabilities						
I . Insurance contract liabilities	5,974,644	5,110,464	5,578,506	4,941,104		
II . Financial liabilities	2,840,530	2,429,672	2,585,810	2,290,354		
III. Other non-financial liabilities	461,926	395,113	348,926	309,058		
1. Current income tax liabilities	729	624	157	139		
2. Deferred income tax liabilities	379,166	324,323	316,543	280,375		
3. Retirement benefit liabilities	16,171	13,832	13,061	11,569		
4. Other liabilities	65,860	56,334	19,165	16,975		
Total liabilities	9,277,101	7,935,249	8,513,243	7,540,516		
Equity						
I . Capital stock	60,185	51,480	60,185	53,308		
II . Capital surplus	176,375	150,864	176,375	156,222		
III. Hybrid equity security	229,439	196,253	212,286	188,030		
IV. Capital adjustments	(60,579)	(51,817)	(35,311)	(31,276)		
V . Accumulated other comprehensive income	201,902	172,699	121,880	107,954		
VI. Retained earnings	1,848,693	1,581,296	1,702,200	1,507,706		
Total shareholders' equity	2,456,015	2,100,775	2,237,614	1,981,945		
Total liabilities and shareholders' equity	11,733,116	10,036,024	10,750,857	9,522,462		

Note: For the B/S section, Korean won amounts have been converted into the U.S. dollar based on the exchange rate of KRW 1,169.10 per USD 1 for FY 2019 and KRW 1,129.00 for FY 2018. For the I/S section, the applicable exchange rate was KRW 1,176.52 per USD 1 for FY 2019 and KRW 1,111.30 for FY 2018.

\* Individual figures may not add up to the total shown due to rounding.

# CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

For the years ended December 31, 2019 and 2018

	FY 2019 (KRW)	FY 2019 (USD)	FY 2018 (KRW)	FY 2018 (USD)		
I . Operating revenue	10,669,921	9,069,052	9,892,498	8,901,735		
1. Premium income	8,051,548	6,843,528	7,558,524	6,801,515		
2. Reinsurance income	1,863,433	1,583,852	1,695,181	1,525,404		
3. Expenses recovered	333,474	283,441	342,885	308,544		
4. Interest income	158,493	134,713	148,104	133,271		
5. Dividend income	32,061	27,251	17,081	15,370		
6. Investment income from financial instruments	79,072	67,208	22,731	20,454		
7. Other operating revenues	151,840	129,059	107,993	97,177		
II. Operating expenses	10,420,076	8,856,694	9,748,914	8,772,534		
1. Reinsurance expenses	2,518,565	2,140,690	2,240,563	2,016,164		
2. Insurance claims and benefits expenses	6,322,130	5,373,585	5,766,243	5,188,737		
3. Provision for insurance contract liabilities	211,758	179,987	281,391	253,209		
4. Operating and administrative expenses	1,127,893	958,669	1,253,245	1,127,729		
5. Claim handling expenses	122,676	104,270	106,534	95,864		
6. Asset management expenses	4,405	3,744	3,060	2,754		
7. Interest expenses	403	343	10	9		
8. Investment expenses from financial instruments	56,863	48,332	50,687	45,611		
9. Other operating expenses	55,383	47,074	47,182	42,457		
III. Operating income	249,845	212,358	143,584	129,201		
IV. Non-operating income	656	558	1,004	903		
V . Non-operating expense	3,483	2,960	10,154	9,137		
VI. Income before income taxes	247,017	209,956	134,434	120,967		
VII. Income tax expenses	58,307	49,559	31,490	28,336		
VIII. Net income	188,710	160,397	102,944	92,631		
IX. Other comprehensive income (loss)	80,022	68,016	15,997	14,395		
X . Total comprehensive income	268,732	228,413	118,942	107,026		

Note: For the B/S section, Korean won amounts have been converted into the U.S. dollar based on the exchange rate of KRW 1,169.10 per USD 1 for FY 2019 and KRW 1,129.00 for FY 2018. For the I/S section, the applicable exchange rate was KRW 1,176.52 per USD 1 for FY 2019 and KRW 1,111.30 for FY 2018.

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(Unit: KRW million, USD thousand)

# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY (KRW)

### For the years ended December 31, 2019 and 2018

(Unit: KRW million)

	Capital stock	Capital surplus	Hybrid equity security	Capital adjustments	Accumulated other comprehensive income	Retained earnings	Total
As at January 1, 2018	60,185	176,375	212,286	(35,311)	105,882	1,643,600	2,163,017
Cash dividends	-	-	-	-		(34,461)	(34,461)
Dividends of hybrid equity security	-	-	-	-	-	(9,902)	(9,902)
Net income	-	-	-	-	-	102,944	102,944
Loss on valuation of available- for-sale financial assets	-	-	-	-	14,003	-	14,003
Loss on valuation of held-to- maturity financial assets	-	-	-	-	346	-	346
Exchange difference on translating foreign operations	-	-	-	-	2,701	-	2,701
Gain on valuation of derivative instruments designated as cash flow hedges	-	-	-	-	(671)	-	(671)
Revaluation surplus	-	-	-	-	[19]	19	-
Gain on remeasurement of the net defined benefit liabilities	-	-	-	-	(362)	-	(362)
Total comprehensive income	-	-	-	-	15,998	102,963	118,961
As at December 31, 2018	60,185	176,375	212,286	(35,311)	121,879	1,702,200	2,237,614
As at January 1, 2019	60,185	176,375	212,286	(35,311)	121,879	1,702,200	2,237,614
Cash dividends	-	-	-	-		(31,589)	(31,589)
Hybrid equity security repayment and issuance	-	-	17,153	(23,427)	-	-	(6,274)
Dividends of hybrid equity security	-	-	-	-	-	(10,629)	(10,629)
Treasury stock acquisition	-	-	-	(1,841)		-	(1,841)
Net income	-	-	-	-		188,710	188,710
Gain on valuation of available- for-sale financial assets	-	-	-	-	69,211	-	69,211
Gain on valuation of held-to- maturity financial assets	-	-	-	-	3,301	-	3,301
Exchange difference on translating foreign operations	-	-	-	-	9,155	-	9,155
Gain on valuation of derivative instruments designated as cash flow hedges	-	-	-	-	[448]	-	(448)
Loss on remeasurement of the net defined benefit liabilities	-	-	-	-	(1,197)	-	(1,197)
Total comprehensive income	-	-	-	-	80,022	188,710	268,732
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# CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY (USD)

### For the years ended December 31, 2019 and 2018

(Unit: USD thousand)

	Capital stock	Capital surplus	Hybrid equity security	Capital adjustments	Accumulated other comprehensive income	Retained earnings	Total
As at January 1, 2018	51,480	150,864	181,581	(30,204)	90,567	1,405,868	1,850,156
Cash dividends	-	-	-	-	-	(29,477)	(29,477)
Dividends of hybrid equity security	-	-	-	-		(8,470)	(8,470)
Net income	-	-	-	-	-	88,054	88,054
Loss on valuation of available- for-sale financial assets	-	-	-	-	11,978	-	11,978
Loss on valuation of held-to- maturity financial assets	-	-	-	-	296	-	296
Exchange difference on translating foreign operations	-	-	-	-	2,310	-	2,310
Loss on valuation of derivative instruments designated as cash flow hedges	-	-	-	-	(574)	-	(574)
Revaluation surplus		-	-	-	[16]	16	-
Gain on remeasurement of the net defined benefit liabilities	-	-	-	-	(310)	-	(310)
Total comprehensive income	-	-	-	-	13,684	88,070	101,754
As at December 31, 2018	51,480	150,864	181,581	(30,204)	104,250	1,455,992	1,913,964
As at January 1, 2019	51,480	150,864	181,581	(30,204)	104,250	1,455,992	1,913,964
Cash dividends	-	-	_	-		(27,020)	(27,020)
Hybrid equity security repayment and issuance	-	-	14,672	(20,038)	-	_	(5,366)
Dividends of hybrid equity security	-	-	-	-	-	(9,091)	(9,091)
Treasury stock acquisition		-	-	(1,575)			(1,575)
Net income	-	-	-	-	-	161,416	161,416
Gain on valuation of available- for-sale financial assets	-	-	-	-	59,200	-	59,200
Gain on valuation of held-to- maturity financial assets	-	-	-	-	2,824	-	2,824
Exchange difference on translating foreign operations		-	-	-	7,831	-	7,831
Loss on valuation of derivative instruments designated as cash flow hedges	-	-	-	-	(383)	-	(383)
Loss on remeasurement of the net defined benefit liabilities	-	-	-	-	(1,023)	-	(1,023)
Total comprehensive income	-	-	-	-	68,449	161,415	229,864
As at December 31, 2019	51,480	150,864	196,253	(51,817)	172,699	1,581,297	2,100,775

Note: Korean won amounts have been converted into the U.S. dollar based on the exchange rate of KRW 1,169.10 per USD 1.

## CONSOLIDATED STATEMENTS OF CASH FLOWS

#### For the years ended December 31, 2019 and 2018

the years ended December 31, 2019 and 2018			(Unit: KRW million, USD thousand)		
-	FY 2019 (KRW)	FY 2019 (USD)	FY 2018 (KRW)	FY 2018 (USD)	
I . Cash flows from operating activities	309,662	264,872	309,058	273,745	
1. Income before income taxes	247,017	211,288	134,434	119,074	
2. Cash generated from operations	(169,110)	(144,650)	100,710	89,203	
3. Receipt of interest	186,249	159,310	130,822	115,874	
4. Payment of interest	(101)	(86)	(144)	(128)	
5. Receipt of dividend	35,983	30,778	17,081	15,129	
6. Refund(payment) of income taxes	9,624	8,232	(73,844)	(65,407)	
II . Cash flows from investing activities	(59,014)	(50,479)	(219,439)	(194,366)	
1. Cash inflows	917,530	784,817	563,263	498,904	
2. Cash outflows	(976,544)	(835,296)	(782,702)	(693,270)	
III. Cash flows from financing activities	(61,758)	(52,825)	(44,545)	(39,455)	
1. Cash inflows	229,937	196,679	18	16	
2. Cash outflows	(291,695)	(249,504)	(44,563)	(39,471)	
IV. Net increase(decrease) in cash and cash equivalents (   +    +   )	188,890	161,568	45,074	39,924	
V . Effects of changes in foreign exchange rates on cash and cash equivalents	(4,341)	(3,713)	1,229	1,089	
VI. Cash and cash equivalents at the beginning of the year	175,567	150,173	129,265	114,495	
VII. Cash and cash equivalents at the end of year	360,116	308,029	175,567	155,507	

Note: For the B/S section, Korean won amounts have been converted into the U.S. dollar based on the exchange rate of KRW 1,169.10 per USD 1 for FY 2019 and KRW 1,129.00 for FY 2018. For the I/S section, the applicable exchange rate was KRW 1,176.52 per USD 1 for FY 2019 and KRW 1,111.30 for FY 2018.

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